Updated: 10/22/2021



USA FINANCIAL DIRECTORY

Regular Office Hours: Monday - Friday, 8:00 am - 5:00 pm ET

Phone: 888.444.0125						
Direct Dial	Dial-by-Name	Operator	Advisor Menu	Client Menu		
3-Digit Extension	#	0	1	2		

1) ADVISOR MENU OPTIONS	Option Number	Direct Dial Extension	Email Address
Senior Business Development Consultants	1	100	
Case Design & Business Development	2	111	CaseDesign@usafinancial.com
Advisor & Account Services (New Business Operations)	3	128	AdvisorServices@usafinancial.com
Fixed New Business		143	
Exchange/Formulas		132	exchange@usafinancial.com
Suitability & Supervision	4	137	
Trade Desk	5	124	
Formulas & Exchange Sales Support	6	112	
Compliance	7	105	
Accounting	8	181	
Technical Support	9	144	help@usafinancial.com

2) CLIENT MENU OPTIONS	Option Number	Direct Dial Extension	Email Address
Client & Account Services	1	117	AdvisorServices@usafinancial.com
Trade Desk	2	113	
Compliance	3	105	
Technical Support	4	144	help@usafinancial.com

Fax Numbers			
General	Distributions & Account Services	Trades Only	
888.444.7105	888.532.4757	888.735.0005	

Mailing Address	
6020 Fulton St East	
Ada, MI 49301	

Holidays observed by USA Financial:

New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Thursday & Friday, Christmas Eve, Christmas Day, & New Year's Eve. If the Market is open, we will have limited staff working for trades only.

SECURITIES	FORMULAS	EXCHANGE	INSURANCE SERVICES	MARKETING	PROTOCOL	HQ
Broker-Dealer & RIA	Formulaic Trending	Turnkey Asset	Insurance & Annuity	Multimedia Marketing	Business Refinement & Practice Management Consulting	FinTech Development
Member FINRA/SIPC	Asset Management	Management Program	Distribution	Consulting & Technology		& Integration